

01 Jan 2018

My French Chalet Privacy Policy 2018

Dear Customer,

From 25 May 2018, the new EU General Data Protection Regulation (GDPR) will be coming into effect. In order to comply with the new requirements of this law, and to ensure to provide best possible service, My French Chalet LTD and SARL have updated their Privacy Policy. This Privacy Policy explains in detail the types of personal data we may collect about you when you interact with us.

Your privacy is important to My French Chalet and we take our responsibility regarding the security of your personal information very seriously.

To process bookings on our website, we collect the following data from you - Last Name, First Name and sometimes Telephone & Address. We use this solely for the booking process for communication between My French Chalet and yourselves. If we do not collect this we will not be able to process your booking. We gather this information to send you items to do with your bookings and also understand your needs and provide you with a better service

We hold the country of your address for demographic information purposes.

We will from time to time post comments and reviews on our website that you have sent.

We do not send out any data to third party companies EXCEPT our transfer company should you book through us - we pass to them your Last Name, First Name, Email and Telephone.

We do not send out any mail shots or publicity campaigns or add you to mailing lists

We may keep your details for a reasonable period afterwards in order to fulfil any contractual obligations such as late payments, refunds, queries and ease of repeat bookings. Handling the information you sent enables us to respond.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

It is likely that we will need to update this Privacy Notice from time to time.

If you require any assistance please email info@myfrenchchalet.com.

My French Chalet